

Activate Analytics for Enterprise for the first time

 support.visualsp.com/knowledge-base/activate-analytics-for-enterprise-for-the-first-time/

November 28, 2018

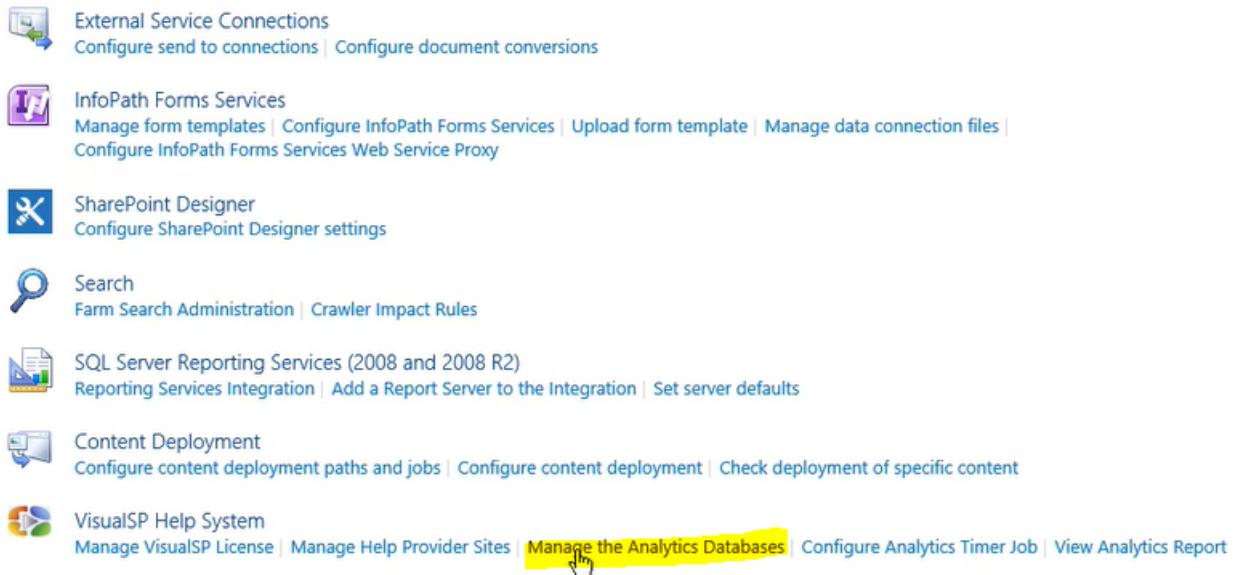
Applies to: **VisualSP Classic**

Any customer who buys the Enterprise version of VisualSP Classic has to activate Analytics before it will start collecting data.

Configuring Analytics

1. In Central Admin > General Application Settings > Manage the Analytics Databases:

General Application Settings



The screenshot shows the 'General Application Settings' page with several categories and their respective links:

- External Service Connections**
Configure send to connections | Configure document conversions
- InfoPath Forms Services**
Manage form templates | Configure InfoPath Forms Services | Upload form template | Manage data connection files | Configure InfoPath Forms Services Web Service Proxy
- SharePoint Designer**
Configure SharePoint Designer settings
- Search**
Farm Search Administration | Crawler Impact Rules
- SQL Server Reporting Services (2008 and 2008 R2)**
Reporting Services Integration | Add a Report Server to the Integration | Set server defaults
- Content Deployment**
Configure content deployment paths and jobs | Configure content deployment | Check deployment of specific content
- VisualSP Help System**
Manage VisualSP License | Manage Help Provider Sites | **Manage the Analytics Databases** | Configure Analytics Timer Job | View Analytics Report

2. On the **Manage VisualSP Analytics Databases** page, confirm the **Enabled** checkbox is checked, then scroll to the bottom of the page and click Ok.

Manage VisualSP Analytics Databases ⓘ

Enable Analytics

Specify whether to enable or disable VisualSP Analytics.

Enabled

Staging Database

The Staging Database is where all events are initially captured in raw form. This database can be located on drives optimized for writes. Use of the default database server and database name is recommended for most cases.

Use of Windows authentication is strongly recommended. To use SQL authentication, specify the credentials which will be used to connect to the database.

Database Server

Database Name

Database authentication

Windows authentication (recommended)

SQL authentication

Account

Password

Failover Server

You can choose to associate a database with a specific failover server that is used in conjunction with SQL Server database mirroring.

Failover Database Server

3. You will see the following message:

Working on it...

 Please wait while we configure the VisualSP Analytics databases.

Your Analytics database is now configured and will start collecting data.

Troubleshooting

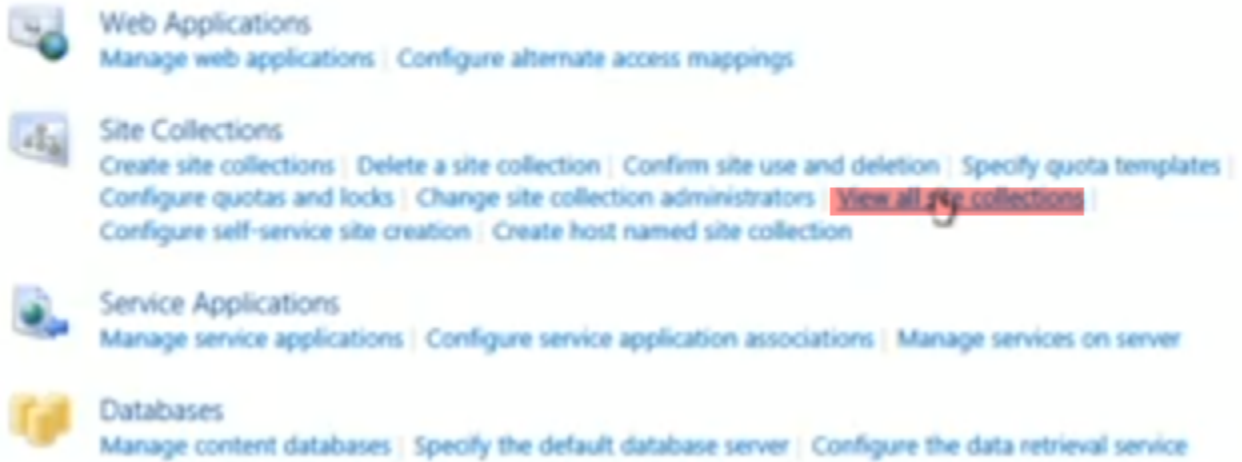
Problem: You click on "View Analytics Report" and you receive a "*Sorry, this site hasn't been shared with you*" message.

Sorry, this site hasn't been shared with you.

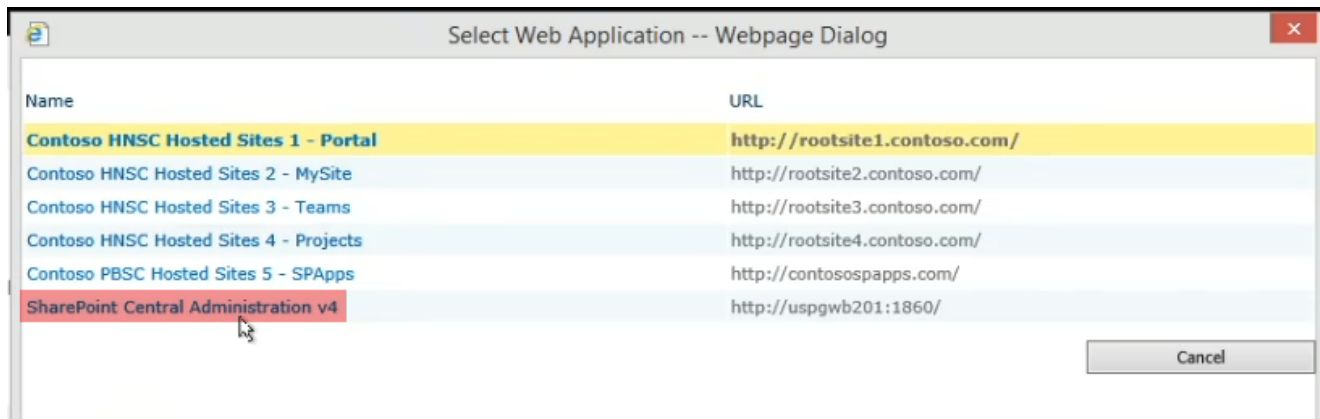
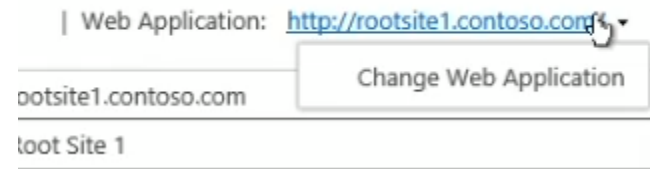
This means you are not logged into Central Admin with the correct account. To see which account you need to use, follow these steps:

1. From Application Management, click on **View all site collections**

Application Management



2. Hover your cursor over the current web application and select **Change Web Application**:
3. Select the **SharePoint Central Administration** site collection:



Now you are at the root of Central Administration. Make note of the **Primary administrator** account:

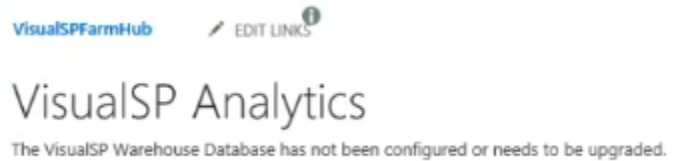
| Web Application: <http://rootsite1.contoso.com/> ▾

URL	http://rootsite1.contoso.com
Title	HNSC Root Site 1
Description	Contoso RootSite One (Portal) Site Collection
Primary administrator:	SPFarmAdmin
E-mail address:	
Database Name	Dev_Content_RootSite_1

In this example, in order to see Analytics from Central Administration you will need to be logged in as SPFarmAdmin. **Problem:** Immediately after configuring the VisualSP Warehouse Database you click on **View Analytics Report** and you see this error: "*The VisualSP Warehouse Database has not been configured or needs to be upgraded.*"

Solution: The error message is cached for 15 minutes. That means if immediately after configuring the database you try to view the analytics, you could see that error message potentially for up to 15 minutes. Your options are to do an iisreset, or just wait until the cache is refreshed.

Updated on March 31, 2020



Tagged: VisualSP Classic

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