

Change the default inline help icon – on-prem

 support.visualsp.com/knowledge-base/change-the-default-inline-help-icon-on-prem/

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Applies to: **VisualSP Classic**

VisualSP On-prem offers inline help items. When this feature is activated, inline help items are identified by this default icon: 

You have the option to change both the default icon and the hover icon by following these steps.

1. Go to the gear icon -> Site settings
2. Under **VisualSP Settings**, click on Manage VisualSP Help Provider Settings
3. Scroll to the bottom of the page

VisualSP Settings
[Manage VisualSP Help Provider Settings](#)
[Manage VisualSP Help Consumer Settings](#)
[Manage VisualSP Help Items](#)
[View Analytics Report](#)

Caching

Specify whether you would like the help items to be cached. Caching the help items improves performance by reducing the frequency in which the data needs to be queried.

Enable Caching

Cache Duration

Specify the cache duration, in minutes. Valid values are between 1 and 10080. If caching is disabled this setting is ignored.

Cache Duration

Inline Help Icon

Specify the default and hover icon to use for the inline help items.

Default Icon

Hover Icon

4. Next to **Inline Help Icon** there are two fields where you can change the default icon and the hover icon. These icons are 16 pixels x 16 pixels.

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Tagged: VisualSP Classic