

De-Activate VisualSP Classic from SharePoint On-Premises

support.visualsp.com/knowledge-base/de-activate-visualsp-from-on-prem/

November 27, 2018

Applies to: **VisualSP Classic**

In a Site Collection

If you would like to de-activate VisualSP so that it is hidden, there are two features in each site collection that can be turned on or off. If you go to Site Settings > VisualSP Settings: **Manage VisualSP Help Provider Settings** is the one that enables the help tab in the ribbon. Uncheck the “Inherit Help Items” box. This will also remove the inline help items.

VisualSP Settings
 Manage VisualSP Help Provider Settings
 Manage VisualSP Help Consumer Settings
 Manage VisualSP Help Items
 View Analytics Report

Inherit Help Items

Specify whether you would like the ribbon to show help items from the parent help provider hub.

Inherit Help Items

Delete Copied Items

If checked, the help item details are deleted but not the actual content associated with the item.

Delete Help Items Copied from Farm Hub?

If you want to only deactivate in-line help, click on **Manage VisualSP Help Consumer Settings** and uncheck “Enable Inline Help” to deactivate it.

Manage VisualSP Help Consumer Settings

Inline Help

Specify whether you would like to enable inline help for the site collection.

Enable Inline Help

You can also deactivate in-line help across your farm by going to your VisualSP Content Hub site collection -> site settings -> **Manage VisualSP Help Provider Settings** and uncheck “Enable Inline Help for Provider Hub Scope” to deactivate it. This will deactivate inline help from across your farm.

Enable Inline Help for Provider Hub Scope

Enable or disable the Inline Help feature for the current scope. If this VisualSP Help Provider Hub is a Web Application Hub then this setting will impact all Site Collections within the Web Application; if it is a VisualSP Help Provider Farm Hub then the setting impacts the entire Farm. Note that this setting, when disabled, overrides the settings of individual Site Collections allowing you to disable the feature without navigating to those Site Collections.

Enable Inline Help for Provider Hub Scope

From Central Administration

If you would like to turn off VisualSP everywhere, go to Central Administration > System Settings > Manage farm features.

System Settings

Servers
Manage servers in this farm | Manage services on server

E-Mail and Text Messages (SMS)
Configure outgoing e-mail settings | Configure incoming e-mail settings | Configure mobile account

Farm Management
Configure alternate access mappings | **Manage farm features** | Manage farm solutions | Manage user solutions | Configure privacy options |
Configure cross-firewall access zone

Scroll to the bottom and Deactivate *VisualSP Central Admin Feature* and *VisualSP Help Feature Stapler*:

VisualSP Central Admin Feature
Adds the various VisualSP menu elements to the Central Administration site. [Deactivate] [Active]

VisualSP Help Feature Stapler [Deactivate] [Active]

Go back to System Settings > Manage farm solutions:

System Settings



Servers

[Manage servers in this farm](#) | [Manage services on server](#)



E-Mail and Text Messages (SMS)

[Configure outgoing e-mail settings](#) | [Configure incoming e-mail settings](#) | [Configure mobile account](#)



Farm Management

[Configure alternate access mappings](#) | [Manage farm features](#) | [Manage farm solutions](#) | [Manage user solutions](#) | [Configure privacy options](#) | [Configure cross-firewall access zone](#)

Click on the wsp solution:

Solution Management ⓘ

| Name | Status | Deployed To |
|---|----------|--|
| sharepointvideos.visualsp.wsp | Deployed | http://c4968397007/... |

On the Solutions Properties page, click on **Retract Solution**:

Solution Properties

Retract Solution

[Retract Solution](#) | [Back to Solutions](#)

| | |
|---------------------------------------|---|
| Name: | sharepointvideos.visualsp.wsp |
| Type: | Core Solution |
| Contains Web Application Resource: | Yes |
| Contains Global Assembly: | Yes |
| Contains Code Access Security Policy: | No |
| Deployment Server Type: | Front-end Web server |
| Deployment Status: | Deployed |
| Deployed To: | http://c4968397007/ ; http://c4968397007:3695/ ; http://c4968397007:8080/ |
| Last Operation Result: | The solution was successfully deployed. |
| Last Operation Details: | C4968397007 : http://c4968397007:3695/ : The solution was successfully deployed. C4968397007 : http://c4968397007/ : The solution was successfully deployed. C4968397007 : http://c4968397007:8080/ : The solution was successfully deployed. |
| Last Operation Time: | 2/9/2018 12:29 PM |

See also: [Uninstall VisualSP On-Premises](#)

Updated on April 3, 2020

Tagged: [VisualSP Classic](#)