

How to hide in-line Help items in SharePoint on-prem

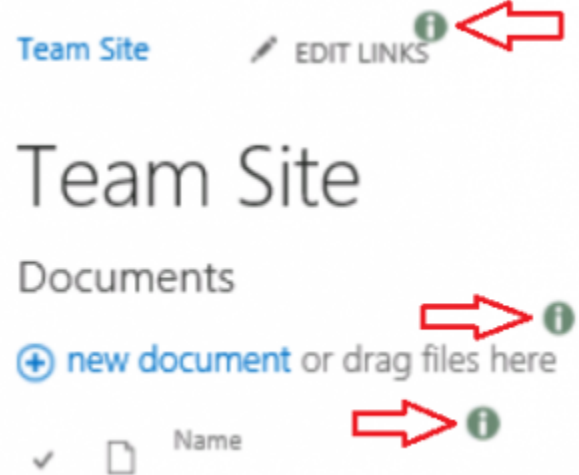
 support.visualsp.com/knowledge-base/how-to-hide-in-line-help-items/

November 23, 2018

Applies to: **VisualSP Classic**

VisualSP Classic for on-prem environments has in-line Help enabled by default: Inline help can be turned on and off at any of four levels:

1. The VisualSP Provider Settings in the VisualSP Farm Hub
2. The VisualSP Provider Settings in each VisualSP Web Application Hub
3. The VisualSP Consumer Settings in each Site Collection
4. At the page level by each user



1) Enable or Disable Inline Help from the VisualSP Farm Hub

To enable or disable Inline Help at the VisualSP Farm Hub, visit the **Site Settings** page of the VisualSP Farm Hub site and click **Manage VisualSP Help Provider Settings** in the **VisualSP Settings** section. Checking the box for **Enable Inline Help for Provider Hub Scope** will allow Inline Help to be enabled or disabled at the Web Application level. If this box is unchecked, Inline Help cannot be enabled anywhere in the Farm.

Manage VisualSP Help Provider Settings

Version

The VisualSP version currently installed.

VisualSP Enterprise for SharePoint 2013 - 5.5.9.0

The VisualSP Farm Hub site

This site is the VisualSP Farm Hub site.

The VisualSP Web Application Hub site

A VisualSP Web Application Hub site has not been defined for: <http://c496839700/>

Enable Inline Help for Provider Hub Scope

Enable or disable the Inline Help feature for the current scope. If this VisualSP Help Provider Hub is a Web Application Hub then this setting will impact all Site Collections within the Web Application; if it is a VisualSP Help Provider Farm Hub then the setting impacts the entire Farm. Note that this setting, when disabled, overrides the settings of individual Site Collections allowing you to disable the feature without navigating to those Site Collections.

Enable Inline Help for Provider Hub Scope

2) Enable or Disable Inline Help from a VisualSP Web Application Hub

To enable or disable Inline Help for a particular web application, navigate to the site collection that is serving as the **VisualSP Web Application Hub** for a particular web application. This may not necessarily be the root level site for the Web Application. visit the **Site Settings** page of the VisualSP Web Application Hub site and click **Manage VisualSP Help Provider Settings** in the **VisualSP Settings** section. Checking or unchecking the box for **Enable Inline Help for Provider Hub Scope** will allow Inline Help to be enabled or disabled at the site collection level for each site collection in this web application. If this box is unchecked, Inline Help cannot be enabled by any user in this particular web application.

Manage VisualSP Help Provider Settings

Version
The VisualSP version currently installed. VisualSP Enterprise for SharePoint 2013 - 5.2.0.0

The VisualSP Farm Hub site
http://c4968397007/sites/visualspfarmhub

The VisualSP Web Application Hub site
This site is the VisualSP Web Application Hub site for: http://c4968397007/

Inherit Help Items
Specify whether you would like the ribbon to show help items from the parent help provider hub. Inherit Help Items

Copy Items
If checked, the help item details are copied but not the actual content associated with the item.

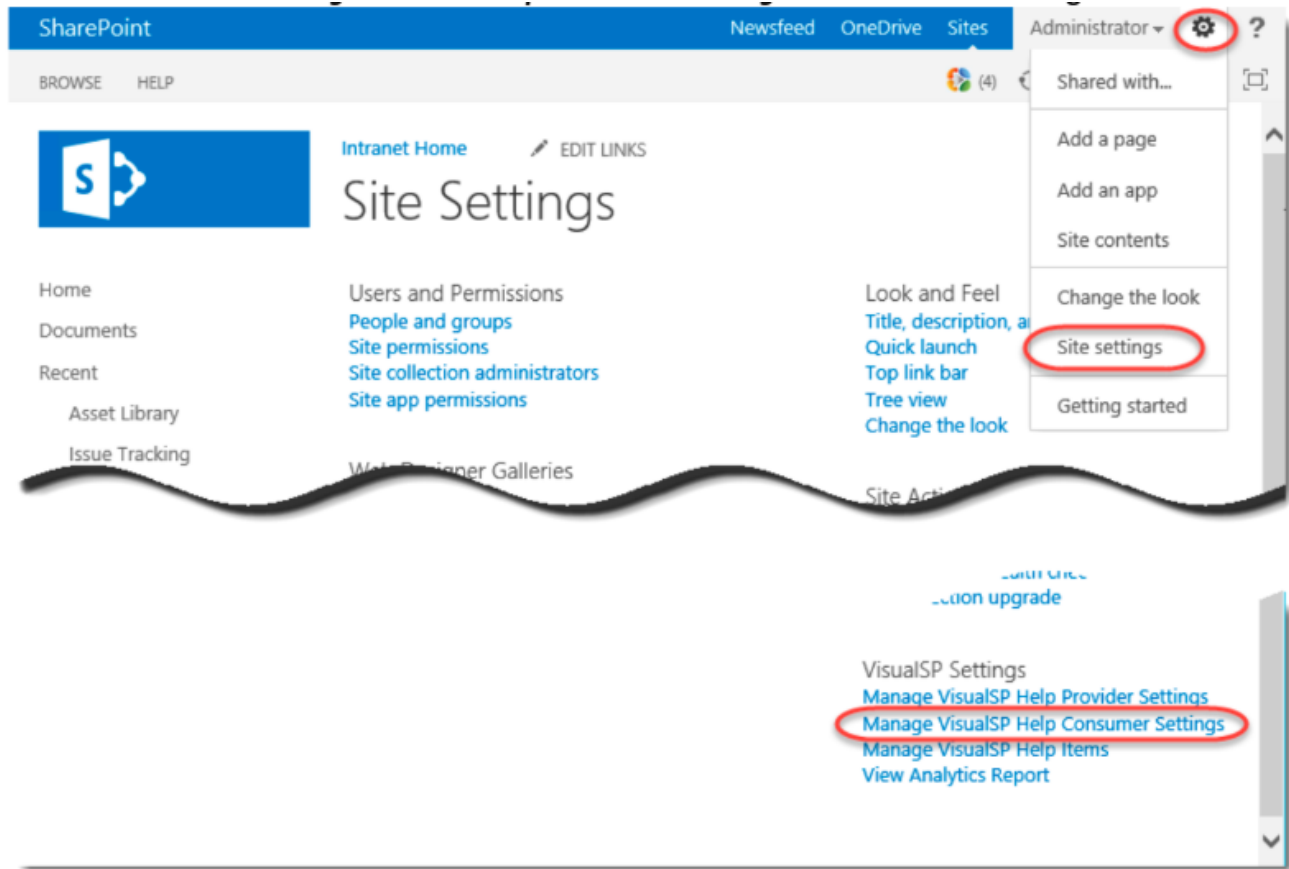
Copy Help Items from Farm Hub?

Enable Inline Help for Provider Hub Scope
Enable or disable the Inline Help feature for the current scope. If this VisualSP Help Provider Hub is a Web Application Hub then this setting will impact all Site Collections within the Web Application; if it is a VisualSP Help Provider Farm Hub then the setting impacts the entire Farm. Note that this setting, when disabled, overrides the settings of individual Site Collections allowing you to disable the feature without navigating to those Site Collections.

Enable Inline Help for Provider Hub Scope

3) Enable or Disable Inline Help from within a Site Collection

To enable or disable Inline Help for a particular site collection, visit the Site Settings page of the site collection and click Manage VisualSP Help Consumer Settings in the VisualSP Settings section.



Checking the box for **Enable Inline Help** will allow this site collection to display Help Items that are provided to it. When this box is checked, Inline Help can then be enabled or disabled by each individual user. If this box is unchecked, Inline Help cannot be enabled by any user in this particular site collection.

Manage VisualSP Help Consumer Settings

Inline Help

Specify whether you would like to enable inline help.

Enable Inline Help

4) Enable or Disable Inline Help at the Page Level

Each individual user can enable or disable Inline Help for themselves at the page level by clicking on the VisualSP icon in the right of the Top Bar. If the switch shows Off, clicking it will turn it on. If the switch shows On, clicking on it will turn it off. Once a user enables or disables Inline Help, it will remain on or off anywhere the user goes. It is not necessary to turn it on or off for each page.

Updated on April 3, 2020

Tagged: VisualSP Classic

