

# "Invalid License Key" Error Message When Upgrading or Installing VisualSP Classic

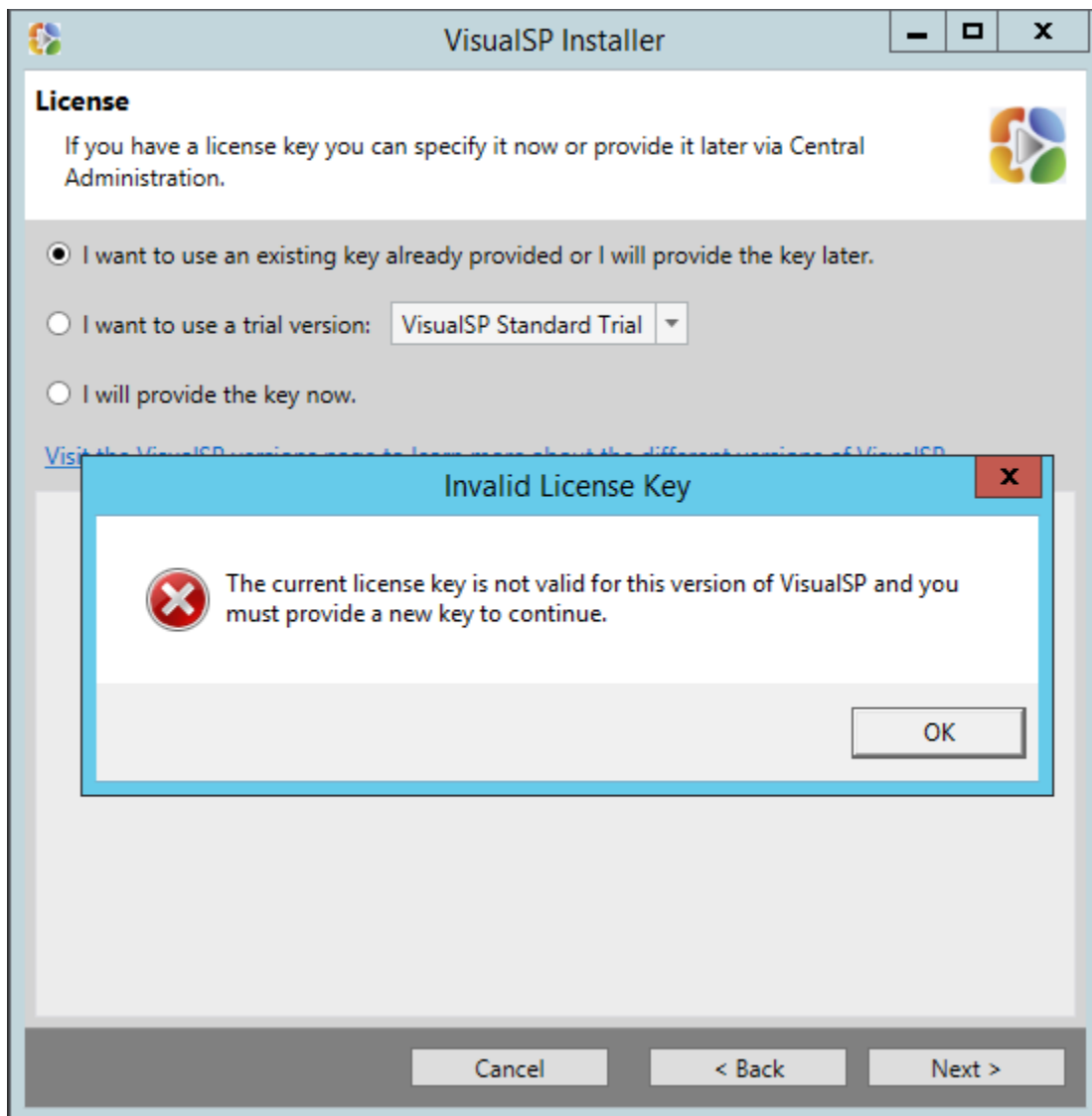
[support.visualsp.com/knowledge-base/invalid-license-key-error-message-when-upgrading-or-installing-visualsp-classic/](https://support.visualsp.com/knowledge-base/invalid-license-key-error-message-when-upgrading-or-installing-visualsp-classic/)

July 26, 2018

Applies to: **VisualSP Classic**

## Problem

When installing, re-installing, or upgrading VisualSP Classic you receive an "**Invalid License Key**" error message stating "**The current license key is not valid for this version of VisualSP and you must provide a new key to continue.**" This may happen when providing a **known valid license key** *or* when selecting the **I want to use an existing key already provided** option.



## Cause

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Beginning with the release of VisualSP Classic version 5.4.0.0, a minor change was made to the license key algorithm. This change caused some valid license keys to no longer be properly recognized as valid during the installation process.

## Solution

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Contact us at [support@visualsp.com](mailto:support@visualsp.com) and we will provide you with an updated license key.

Updated on August 14, 2020

Tagged: VisualSP Classic