


VisualSP Help System Software Assurance & Premium Support Options

 support.visualsp.com/knowledge-base/visualsp-help-system-software-assurance-premium-support-options/

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Applies to: **VisualSP Classic**

VisualSP provides two cost effective support options for VisualSP Help System.

VisualSP Software Assurance entitles your organization to product updates and/or new releases

of your licensed VisualSP product/s. Support is provided in the areas of installation, configuration and technical troubleshooting. Our email helpdesk answers functionality questions

from both technical and business users. With VisualSP Software Assurance, free of charge developer license (annual) are provided on a one to one basis with purchased production licenses.

VisualSP Premium Support provides your organization with higher priority service plus entitles

you to unlimited developer licenses (annual). VisualSP Premium Support is a step above VisualSP Software Assurance, which must be in place for Premium Support to be purchased.

Please click [here](#) to see a more in-depth comparison.

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Tagged: VisualSP Classic