

VisualSP Help System Versions

 support.visualsp.com/knowledge-base/visualsp-help-system-versions/

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Applies to: **VisualSP Classic**

The VisualSP Help System comes with three versions to choose from: Express, Standard and Enterprise

	VisualSP Express	VisualSP Standard	VisualSP Enterprise
Contextual help through Help tab	X	X	X
105 videos, reference documents and tip sheets	X	X	X
VisualSP web part	X	X	X
Customize with your own content	X	X	X
Page level Help control	X	X	X
Site collection level Help control	X	X	X
Web application level Help control		X	X
Farm level Help control		X	X
Analytics on VisualSP product usage			X

VisualSP Enterprise

Note

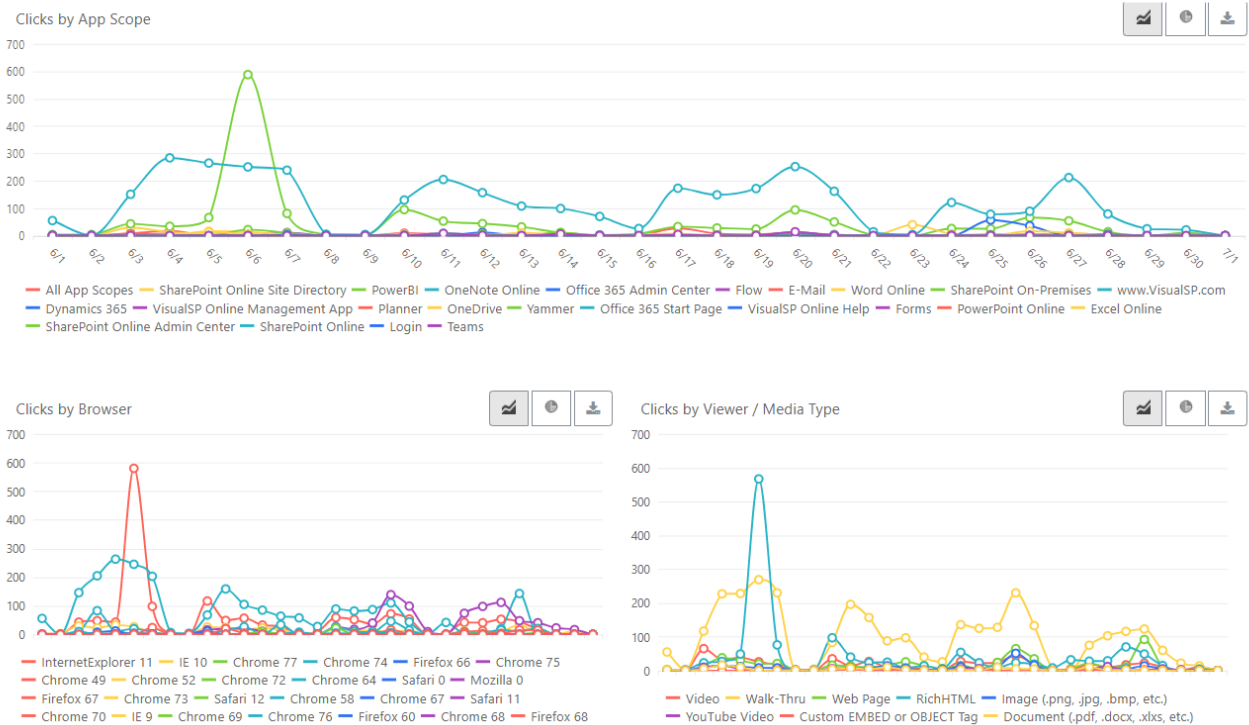
Although the example below references a SharePoint environment, VisualSP can be implemented with any web-based application.

VisualSP Enterprise is for organizations who wish to have maximum control on the management of Help assets and would like the ability to view the products usage at various levels. This is where VisualSP's powerful analytics engine takes over. This product lets the SharePoint administrator manage Help assets at the farm level and at the web application level. This facility allows for easy management of all Help items from one central location. VisualSP Enterprise provides the ability to designate a site collection as a hub for holding all the Help items and serving it to other site collections. This can be accomplished in two ways:

1. Designating a site collection as a hub to provide Help items throughout to all site collections in the SharePoint farm
2. Designating a site collection as a hub to provide Help items to all the site collections in a particular web application

In addition, all product usage is visible for the SharePoint administrators. These analytics provide a way for SharePoint site collection administrators, web application administrators and farm administrators to get a view at exactly which Help assets are being utilized, when they are utilized and who is utilizing the product in the organization. The following screenshot shows the analytics screen for VisualSP Enterprise:

Analytics



VisualSP Standard

VisualSP Standard has all the same functionality of Enterprise except the analytics data. The product usage data is only available through the Enterprise version of the product.

VisualSP Express

VisualSP Express has all the same features of VisualSP™ Standard except the ability to manage Help items at the web application and farm level. The inheritance functionality is not available. The list of Help items for each site collection is managed at the site collection level. However, the Help content itself (for example: videos, documents, images etc.) can be stored at a central level within the farm just like the Standard and Enterprise versions.

VisualSP Help items list

In the **VisualSP Standard and Enterprise** editions, this list of Help items can be managed at the web application and the farm level. In the **VisualSP Express** edition, the list of Help items must be managed at that site collection level. If you wish to have the same Help items as another site collection in the farm, the list of those Help items can be exported and imported into this site collection (a very quick process). Watch the **VisualSP video demonstrations** to get exposure to the full capability of the product, or schedule a demo. Note: You can upgrade from Express to Standard to Enterprise version of the application at anytime. The licensing fees already paid would be deducted from the total fees.

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Tagged: VisualSP Classic